IN THE MATTER OF BRUCE PARSE'E AND THE ENTITY OPERATING AS REST ASSURED MEMORIAL FUNERAL HOME BOSSIER CITY, LOUISIANA LOUISIANA STATE BOARD OF EMBALERS AND FUNERAL DIRECTORS

FILED: MAR 1 5 2022

Em W. Michel

FINDINGS OF FACT and DECISIONS of the BOARD

This matter came before the Louisiana State Board of Embalmers and Funeral Directors on March 15, 2022 for a ruling on the Admissions and Consents submitted by two of the parties in the instant case.

Present:

CHANEL R. DEBOSE, Prosecuting Attorney, for and on behalf of the Louisiana State Board of Embalmers and Funeral Directors.

CHRIS LENTO, General Counsel, for and on behalf of the Louisiana State Board of Embalmers and Funeral Directors via Zoom.

JOHN W. BECKNELL, III, Hearing Officer, for and on behalf of the Louisiana State Board of Embalmers and Funeral Directors.

KIM MICHEL, Executive Director, for and on behalf of the Louisiana State Board of Embalmers and Funeral Directors.

BRUCE PARSE'E, appearing pro se in proper person on behalf of himself via Zoom.

After considering the law, the evidence, the entire record of these proceedings, and the Admissions and Consents submitted by two of the parties to this proceeding for a ruling on the Admissions and Consents, BRUCE PARSE'E, owner of the entity operating as REST ASSURED MEMORIAL FUNERAL HOME, SHIRLEY CURRY, funeral director employed by the entity operating as REST ASSURED MEMORIAL FUNERAL HOME, and the entity operating as REST ASSURED MEMORIAL FUNERAL HOME, all who waived their appearances to appear before the Board to be a part of the proceedings held on March 15, 2022, the Louisiana State Board of Embalmers and Funeral Directors rules as follows:

FINDINGS OF FACT

That SHIRLEY CURRY is a licensed funeral director (#U1571) and former employee of the establishment operating as Rest Assured Memorial Funeral Home (#2960), Bossier City, Louisiana, and, therefore, subject to the jurisdiction of this Board: that evidence contained within the record of these proceedings, and the Admissions and Consents signed by the parties, reflect that Shirley Curry is guilty of violating the provisions of: LA R.S. 37:848 (A) (Unlawful Practice) (Practicing without a License); LA R.S. 37:846 (A) (4) (Malpractice) (Failing to timely pick up the body of the Deceased from the Morgue); LA R.S. 37:846 (A) (5) (Unprofessional, Unethical, or Dishonest Conduct) (Misinforming the family about the Laws of Embalming); LA R.S. 37:846 (A) (5) (Unprofessional, Unethical, or Dishonest Conduct) (Misinforming the family and leading the family to believe that the coroner's office was to blame for the Untimely Release of the body of the Deceased); LA R.S. 37:846 (A) (4) (Malpractice) (Having to Rearrange the Order, Location, and Type of Funeral Services Rendered due to the Firm's Failure to timely pick up the body of the Deceased from the Morgue);

That BRUCE PARSE'E is the owner of the establishment operating as REST ASSURED MEMORIAL FUNERAL HOME (#2960), and, therefore, subject to the jurisdiction of this Board: that evidence contained within the record of these proceedings, and the Admissions and Consents signed by the parties, reflect that Bruce Parsee as owner of the entity operating as Rest Assured Memorial Funeral Home and Rest Assured Memorial Funeral Home are guilty of violating the provisions of: LA R.S. 37:848 (A) (Unlawful Practice) (Practicing without a License); LA R.S. 37:846 (A) (4) (Malpractice) (Failing to timely pick up the body of the Deceased from the Morgue); LA R.S. 37:846 (A) (5) (Unprofessional, Unethical, or Dishonest Conduct) (Misinforming the family about the Laws of Embalming); LA R.S. 37:846 (A) (5) (Unprofessional, Unethical, or Dishonest Conduct) (Misinforming the family and leading the family to believe that the coroner's office was to blame for the Untimely Release of the body of the Deceased); LA R.S. 37:846 (A) (4) (Malpractice) (Having to Rearrange the Order, Location, and Type of Funeral Services Rendered due to the Firm's Failure to timely pick up the body of the Deceased from the Morgue); and LA. R.S. 37:846 (A) (14) as it relates to Chapter 11, Section 1105 of the Rules of Funeral Establishments (Failing to have a Licensed Funeral Director Designated as the Manager of the Facility in Charge of the Day to Day Operations of the Firm).

CONCLUSIONS

As to **Shirley Curry**, the Board members found that Shirley Curry violated the provisions of LA R.S. 37:848 (A) (Unlawful Practice) (Practicing without a License); LA R.S. 37:846 (A) (4) (Malpractice) (Failing to timely pick up the body of the Deceased from the Morgue); LA R.S. 37:846 (A) (5) (Unprofessional, Unethical, or Dishonest Conduct) (Misinforming the family about the Laws of Embalming); LA R.S. 37:846 (A) (5) (Unprofessional, Unethical, or Dishonest Conduct) (Misinforming the family and leading the family to believe that the coroner's office was to blame for the Untimely Release of the body of the Deceased); and LA R.S. 37:846 (A) (4) (Malpractice) (Having to Rearrange the Order, Location, and Type of Funeral Services Rendered due to the Firm's Failure to timely pick up the body of the Deceased from the Morgue); as evidenced by documentation appearing in the file and the Admission and Consent signed by Shirley Curry on behalf of herself admitting that the following violations occurred:

- 1. Shirley Curry, Bruce Parse'e, and the entity operating as Rest Assured Memorial Funeral Home violated LA R.S. 37:848 (A) by allowing a person, not certified and registered under the provisions of the Chapter governing the Louisiana State Board of Embalmers and Funeral Directors, to embalm or pretend to practice the science of embalming, or conduct the business of funeral directing by allowing Bruce Parse'e, an unlicensed individual, to arrange and direct the funeral of the late William Adolph Maddox.
- 2. Shirley Curry, Bruce Parse'e, and the entity operating as Rest Assured Memorial Funeral Home violated LA. R.S. 37:846 (A) (4) by engaging in malpractice by neglecting from their professional duty or failing to exercise an acceptable degree of skill or learning as a funeral director, or embalmer, or both by failing to pick up William Adolph Maddox's body from the hospital's morgue in time to bury the decedent according to the contract.
- 3. Shirley Curry, Bruce Parse'e, and the entity operating as Rest Assured Memorial Funeral Home violated LA. R.S. 37:846 (A) (5) by engaging in unprofessional, unethical, or dishonest conduct by misinforming the family that embalming was required by law, thereby, misrepresenting facts regarding the laws of embalming.
- 4. Shirley Curry, Bruce Parse'e, and the entity operating as Rest Assured Memorial Funeral Home violated LA. R.S. 37:846 (A) (5) by engaging in unprofessional, unethical, or dishonest conduct by intentionally misinforming the family and attempting to lead the family to believe that the coroner's office was to blame for not releasing the body of William Adolf Maddox prior to July 1, 2021, when the firm knew or should have known that the coroner's office released the body for removal on June 29, 2021.
- 5. Shirley Curry, Bruce Parse'e, and the entity operating as Rest Assured Memorial Funeral Home violated LA. R.S. 37:846 (A) (4) by engaging in malpractice by neglecting from their professional duty or failing to exercise an acceptable degree of skill or learning as a funeral director, or embalmer, or both for having to rearrange

the order, location, and type of funeral services rendered due to the firm's failure to pick up the decedent's body from the hospital's morgue in time to bury the decedent according to the contract.

As to Bruce Parse'e as owner of the entity operating as Rest Assured Memorial Funeral Home and Rest Assured Memorial Funeral Home, the Board members found that Bruce Parsee as owner of the entity operating as Rest Assured Memorial Funeral Home and Rest Assured Memorial Funeral Home violated the provisions of LA R.S. 37:848 (A) (Unlawful Practice) (Practicing without a License); LA R.S. 37:846 (A) (4) (Malpractice) (Failing to timely pick up the body of the Deceased from the Morgue); LA R.S. 37:846 (A) (5) (Unprofessional, Unethical, or Dishonest Conduct) (Misinforming the family about the Laws of Embalming); LA R.S. 37:846 (A) (5) (Unprofessional, Unethical, or Dishonest Conduct) (Misinforming the family and leading the family to believe that the coroner's office was to blame for the Untimely Release of the body of the Deceased); LA R.S. 37:846 (A) (4) (Malpractice) (Having to Rearrange the Order, Location, and Type of Funeral Services Rendered due to the Firm's Failure to timely pick up the body of the Deceased from the Morgue); and LA. R.S. 37:846 (A) (14) as it relates to Chapter 11, Section 1105 of the Rules of Funeral Establishments (Failing to have a Licensed Funeral Director Designated as the Manager of the Facility in Charge of the Day to Day Operations of the Firm); as evidenced by documentation appearing in the file and the Admission and Consent signed by Bruce Parsee on behalf of himself and the entity operating as Rest Assured Memorial Funeral Home admitting that the following violations occurred:

- 1. Shirley Curry, Bruce Parse'e, and the entity operating as Rest Assured Memorial Funeral Home violated LA R.S. 37:848 (A) by allowing a person, not certified and registered under the provisions of the Chapter governing the Louisiana State Board of Embalmers and Funeral Directors, to embalm or pretend to practice the science of embalming, or conduct the business of funeral directing by allowing Bruce Parse'e, an unlicensed individual, to arrange and direct the funeral of the late William Adolph Maddox.
- 2. Shirley Curry, Bruce Parse'e, and the entity operating as Rest Assured Memorial Funeral Home violated LA. R.S. 37:846 (A) (4) by engaging in malpractice by neglecting from their professional duty or failing to exercise an acceptable degree of skill or learning as a funeral director, or embalmer, or both by failing to pick up William Adolph Maddox's body from the hospital's morgue in time to bury the decedent according to the contract.
- 3. Shirley Curry, Bruce Parse'e, and the entity operating as Rest Assured Memorial Funeral Home violated LA. R.S. 37:846 (A) (5) by engaging in unprofessional, unethical, or dishonest conduct by misinforming the family that embalming was required by law, thereby, misrepresenting facts regarding the laws of embalming.

- 4. Shirley Curry, Bruce Parse'e, and the entity operating as Rest Assured Memorial Funeral Home violated LA. R.S. 37:846 (A) (5) by engaging in unprofessional, unethical, or dishonest conduct by intentionally misinforming the family and attempting to lead the family to believe that the coroner's office was to blame for not releasing the body of William Adolf Maddox prior to July 1, 2021, when the firm knew or should have known that the coroner's office released the body for removal on June 29, 2021.
- 5. Shirley Curry, Bruce Parse'e, and the entity operating as Rest Assured Memorial Funeral Home violated LA. R.S. 37:846 (A) (4) by engaging in malpractice by neglecting from their professional duty or failing to exercise an acceptable degree of skill or learning as a funeral director, or embalmer, or both for having to rearrange the order, location, and type of funeral services rendered due to the firm's failure to pick up the decedent's body from the hospital's morgue in time to bury the decedent according to the contract.
- 6. Pamela Rogers, Bruce Parse'e, and the entity operating as Rest Assured Memorial Funeral Home violated LA. R.S. 37:846 (A) (14) by violating Title 46, Part XXXVII, Chapter 11, Section 1105 of the rules of funeral establishments by failing to have a licensed funeral director designated as the manager of the facility in charge of the day to day operations of Rest Assured Memorial Funeral Home.

DECISION OF THE BOARD

Accordingly, for the reasons as stated and noted herein above;

Assured Memorial Funeral Home are guilty of violating the provisions of LA R.S. 37:848 (A) (Unlawful Practice) (Practicing without a License); LA R.S. 37:846 (A) (4) (Malpractice) (Failing to timely pick up the body of the Deceased from the Morgue); LA R.S. 37:846 (A) (5) (Unprofessional, Unethical, or Dishonest Conduct) (Misinforming the family about the Laws of Embalming); LA R.S. 37:846 (A) (5) (Unprofessional, Unethical, or Dishonest Conduct) (Misinforming the family and leading the family to believe that the coroner's office was to blame for the Untimely Release of the body of the Deceased); LA R.S. 37:846 (A) (4) (Malpractice) (Having to Rearrange the Order, Location, and Type of Funeral Services Rendered due to the Firm's Failure to timely pick up the body of the Deceased from the Morgue); and LA. R.S. 37:846 (A) (14) as it relates to Chapter 11, Section 1105 of the Rules of Funeral Establishments (Failing to have a Licensed Funeral Director Designated as the Manager of the Facility in Charge of the Day to Day Operations of the Firm).

IT IS FURTHER ORDERED BY THE BOARD that pursuant to LA. R.S. 37:850, the penalty statute applicable to these violations, which states: Whoever violates the provisions of this Part shall be fined not less than five hundred dollars, nor more than two-thousand, five-hundred

dollars, and costs of the court reporter and attorney for the board for each offense, or by imprisonment for not less than thirty days, nor more than one-hundred eighty days for each offense, or both such fine and imprisonment, Bruce Parse'e and Rest Assured Memorial Funeral Home are fined the sum of Two-Thousand, Five Hundred (\$2,500.00) Dollars for each of the above cited violations which amounts to a total fine of Fifteen-Thousand (\$15,000.00) Dollars.

IT IS ORDERED BY THE BOARD that Shirley Curry is guilty of violating the provisions of LA R.S. 37:848 (A) (Unlawful Practice) (Practicing without a License); LA R.S. 37:846 (A) (4) (Malpractice) (Failing to timely pick up the body of the Deceased from the Morgue); LA R.S. 37:846 (A) (5) (Unprofessional, Unethical, or Dishonest Conduct) (Misinforming the family about the Laws of Embalming); LA R.S. 37:846 (A) (5) (Unprofessional, Unethical, or Dishonest Conduct) (Misinforming the family and leading the family to believe that the coroner's office was to blame for the Untimely Release of the body of the Deceased); and LA R.S. 37:846 (A) (4) (Malpractice) (Having to Rearrange the Order, Location, and Type of Funeral Services Rendered due to the Firm's Failure to timely pick up the body of the Deceased from the Morgue).

IT IS FURTHER ORDERED BY THE BOARD that pursuant to LA. R.S. 37:850, the penalty statute applicable to these violations, which states: Whoever violates the provisions of this Part shall be fined not less than five hundred dollars, nor more than two-thousand, five-hundred dollars, and costs of the court reporter and attorney for the board for each offense, or by imprisonment for not less than thirty days, nor more than one-hundred eighty days for each offense, or both such fine and imprisonment, Shirley Curry is fined the sum of Five-Hundred (\$500.00) Dollars for each of the above cited violations which amounts to a total fine of Two-Thousand, Five-Hundred (\$2,500.00) Dollars. Two-Thousand (\$2,000.00) Dollars of the fine mentioned herein is suspended; therefore, the total fine owed by Shirley Curry is Five-Hundred (\$500.00) Dollars.

IT IS FURTHER ORDERED BY THE BOARD that Rest Assured Memorial Funeral Home and its owner and representative, Bruce Parse'e are to pay the sum of Three-Thousand, One-Hundred Twelve Dollars, and Fifty Cents (\$3,112.50) for the attorney's fees incurred by the Board for the handling of this matter from the date the matter was accepted by the Board through March 15, 2022, the date the Admission and Consent was accepted by the Board Members.

IT IS FURTHER ORDERED BY THE BOARD that the total assessed cost to Rest Assured Memorial Funeral Home and Bruce Parse'e is Eighteen-Thousand, One-Hundred, Twelve Dollars and Fifty Cents (\$18, 112.50) in fines and fees owed to the Board for the above cited violations. The above assessed fines and attorney's fees are to be paid by Rest Assured Memorial Funeral Home and/or its representatives Bruce Parse'e within thirty (30) days of receipt of this

decision.

IT IS FURTHER ORDERED BY THE BOARD that the funeral establishment license

of Rest Assured Memorial Funeral Home (#2960), Bossier City, Louisiana is revoked.

BY ORDER OF THE BOARD

SECRETARY

Metairie, Louisiana March 29, 2022