

**IN THE MATTER OF
JOSEPH WILTURNER, JR.
AND THE ENTITY KNOWN AS
WILTURNER FUNERAL HOME
CROWLEY, LOUISIANA**

**LOUISIANA STATE BOARD
OF EMBALMERS
AND FUNERAL DIRECTORS**

FILED: JUN 21 2016


CLERK

ORDER and DECREE

IT IS ORDERED AND DECREED THAT, Joseph Wilturner, Jr. is hereby found guilty of violating the provisions of LA R.S. 37:846 (5), (6), and (10) when he unprofessionally, unethically, and dishonestly sold merchandise and/or services through the use of deceptive, unethical and misleading practices by failing to honor the legitimate contract that was entered into with Yvonne Moore regarding the funeral services of her husband Larry Joseph Moore; when he unprofessionally, unethically, and dishonestly converted funds not agreed to by contract through the use of deceptive, unethical, and misleading practices by refusing to refund the additional residual funds remaining after the agreed upon contract was paid in full; when he displayed untrustworthiness in the practice of funeral directing in refusing to abide by the agreed upon contract by charging additional fees not agreed upon in the contract; and for failing to respond to notification of the complaint filed by the consumer with the Board office.

Because of the above stated violations, Joseph Wilturner, Jr. is hereby fined the sum of TWO THOUSAND FIVE HUNDRED DOLLARS (\$2,500.00) for each of the four violations as noted herein for a total of TEN THOUSAND DOLLARS (\$10,000.00). In addition, Joseph Wilturner, Jr. shall be assessed the cost of the hearings for April 13, 2016 and May 5, 2016 as well as the attorney's fees for both hearings.

IT IS FURTHER ORDERED AND DECREED THAT the license of Joseph Wilturner, Jr. (E-2589) is revoked along with the establishment license (379) for Wilturner Funeral Home Crowley, Louisiana.

BY ORDER OF THE BOARD THIS
15th DAY OF JUNE 2016 AT
METAIRIE, LA


Secretary