



One Batesville Blvd. • Batesville, IN 47006

Courses listed below are approved by the APFSP

Please contact Batesville directly: Deb St. Pierre – 812-934-7557 – www.batesville.com

A Better Way to Assist Today's Value Driven Consumer – 2 hours

Googled...The Internet: My Friend and Occasional Enemy – 2 hours

Research to Results – 2 hours

Plant Tour and Product Knowledge – 2 hrs.

Communicating With Families – Making More Effective Arrangements – 3 hours

Seven Secrets Families Don't Share = 2 hours

Creating Value for Families Through Meaningful Funeral Experiences – 3 hours

Using E-Business to Create a Meaningful Funeral Experiences - 2 hrs

The Zero Turn Lawnmower and Your Funeral Home Website – 2 hrs

Acting on Cremation Challenges Together – 2 hrs.

Getting to Know the Cremation Consumer – An Initial Action Plan – 2 hrs.

Remaining Bullish in a Bear Market – 1 hr.

Understanding and Meeting the Needs and Challenges of Our Changing Families - 9

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